



A.J WELLS & SONS LTD



Integrated Quality & Environmental Policy
Ref: PO-A-9-1

A J Wells & Sons Ltd, was founded in 1972 and is a privately owned, family controlled, British company that specialises in the design and manufacture of high-quality stoves; manufactures vitreous enamel products and imports fair trade tiles. Run by second and third generations of the family, we are dedicated to providing products of enduring design and of the highest quality.

Collectively we take seriously our commitments to our customers and other stakeholders with regard to the quality and reliability we offer and also our commitment to being a socially responsible organisation with respect to our actions on the environment.

As a result, we have established an integrated management system that focuses on both quality and environmental management and applies, as a catalyst, the international standards ISO 9001 for quality and ISO 14001 to address environmental controls.

This policy identifies the intent of the business in realising the integrated management system and is supported by arrangements that will:

- Satisfy applicable customer and regulatory requirements.
- Identify objectives relevant to both quality and environmental management.
- Determine controls that will prevent the significant impacts of our activities resulting in pollution, to meet our commitment to protect and enhance the environment.

The Integrated Management system is communicated to our employees, people working for or on behalf of us and other interested parties on request.

A J Wells & Sons Limited are committed to continually improving and enhancing the IMS through a programme of management audits and reviews.



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The AJ Way

The A J Way is a team-oriented, communication toolkit that has been launched across the whole company. It focuses on engaging the hearts, minds and efforts of all our employees towards a shared direction and vision. Company values and purpose are at the heart of it - Transformed lives and customers delighted.

OUR VALUES				
AUDACITY	UNITY	GENEROSITY	HUMILITY	TENACITY
We have a big vision	We trust and respect eachother	We prioritise eachother's safety and wellbeing	We choose to believe the best in others	We work hard
We take risks	We overcome challenges together	We share ideas, knowledge & information	We love to serve	We never give up
We aim high	We listen well to each other	We encourage eachother	We are authentic and real	We continuously improve quality and speed
We are not afraid to make mistakes	We talk about WE not I, US not ME	We give our best	We are transparent	We take responsibility and make things happen
We celebrate success		We care more		We follow up on actions

Hugh Wells
Managing Director

Guy Wells
Operations Director

4th January 2024